

## CONDITIONED WARRANTY EXTENDED 5 YEARS

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This document establishes the Politics of Extended Warranty that JOKERLIGHT offers for LED products exposed in its catalogue.

### 1. Period of the Warranty

Is JOKERLIGHT'S commitment to apply this Warranty as long as the product is within the Warranty period:

- The duration of this Warranty stands for FIVE YEARS.
- The Warranty period begins from the invoice date.
- The above-mentioned period is based on a maximum work time of 4.000 hours / year.

The repair or substitution of the pieces does not prolong the warranty.

### 2. Conditions of the Warranty

This warranty includes the repairment, replacement, substitution for another similar or payment of the purchase price of any piece whose non-conformity is due to manufacturing reasons, previously analyzed by JOKERLIGHT and if the product is within the warranty period.

The following conditions will have at least to be fulfilled:

- The product would have had to be installed under the conditions (minimal distances, separation between luminaires or other objects, etc.) specified in the instructions leaflet of the product and / or in the catalogue, as well as in any other document delivered with the product.
- The ambient temperature must not exceed in any case the working interval of temperatures (from -20°C to 30°C).
- The supply tension must always remain in the range indicated in the product.
- The product must not be exposed to mechanical charges.
- The relative humidity of the installation will not be higher than 60 %.
- The products must not be exposed to external substances like lime or any other harmful agents, chemicals or obstructive nor corrosive, acidic or aliphatic environments.
- The product has been installed with a driver supplied by JOKERLIGHT and both (luminary and driver) have been purchased in the same period.
- The customer has paid the product according to the terms of payment established in the sales contract.

In case its needed, it will be allowed the access of representatives or JOKERLIGHT authorized personnel to the project zone in order to verify the non-conformity of the product and the conditions of the installation.

### 3. Limitations of the Warranty

This Special Warranty will only be valid for the products included in JOKERLIGHT'S general catalogue.

This warranty will only be applied in case of failures in the product caused by material faults, design or manufacturing of the LED and the LED controller.

This warranty does not include changes in the color temperature of the LED. In addition, failures below the nominal failure rate are not included in this warranty.

The following cases remain excluded from this warranty:

- Faults or defects caused by misuse, improper or non-legal installations.
- The defects produced by fluctuations in the electrical supply.
- Faults produced by major force reasons, such as floods, fire, acts of war, vandalism or similar, etc.
- The deterioration of the surface appearance by using improper cleaning products.
- The products that have been manipulated and / or modified (included the labelling) by personnel not authorized by JOKERLIGHT.
- The failures attributable to the client or to any third part.
- Failures of any accessory or components that are not a part of the products covered by this warranty.
- Any product that does not fulfil anyone of the conditions specified in the previous point (Conditions of the Warranty).

The following cases shall not be considered as reasons for claiming the Warranty:

- Any product whose initial luminous flux is within a range of  $\pm 10\%$  with respect to the nominal flux.
- Any product with a flow depreciation of less than 0.6% every 1,000 hours.
- Any product with a color temperature change generated during the life of the light source.

Excluded from the warranty are both the transport of the product and the installation and dismantling of the same one, included the access (scaffoldings, elevators, etc). The costs caused by the failure of the installation or any other type of damages are also excluded from the warranty.

#### **4. Claims of the Warranty**

The right to this Warranty will be only and exclusively applied to JOKERLIGHT clients and never to third parts.

The client will provide all the necessary information needed by JOKERLIGHT, which will be at least the following one:

- Both Invoice and Installation dates.
- Product reference.
- Detailed description of the problem.
- Both number of defective and installed products.
- Working hours and commutation cycles.

Likewise, previously requested by JOKERLIGHT, the damaged product will have to be sent back immediately to be checked and to be able to confirm the validity of the warranty.

This Warranty will not have any validity or effect if it is not accompanied by its corresponding invoice or purchase ticket.

JOKERLIGHT will be able to return the client the returned material that is not considered to be defective by manufacturing problems. In this case, the client will take care of the expenses coming from the transport, inspection and management associated to this returning of goods.

JOKERLIGHT reserves the right to modify these conditions and terms for future warranties without previous notice.

#### **5. Jurisdiction**

For all discrepancies deriving from the present Warranty, vendee and seller submit explicitly to the jurisdiction of the justice and tribunal of Valencia/Spain.